

Corporate Balanced Scorecard - Progress against set targets 2010/11 Quarter 2

Customers						Projects					
Corporate Plan				NCI	NR	Customer Centre.....					
	20	9	1	4	0	Waste Contract.....					
LAA2				NCI	NR	LTP3.....					
	10	1	3	18	7	Economic Assessment					
Key Indicators				NCI	NR	People					
	11	12	6	49	46	Staffing levels					
Educational Attainment.....						Sickness.....					
Transforming Social Care.....						Staff turnover.....					
Highway Conditions.....						Appraisals.....					
Customer Standards.....						BME in employment.....					
Carbon Management.....						Finance					
						Revenue Budget (considered by Cabinet)					
						Capital Programme (considered by Cabinet)					
						Payment to Suppliers					

Key:
NCI – No current information available for the quarter
NR – Not reported